

#conflicttocollaboration

INDIA INTERNATIONAL MEDIATION TRAINING PROGRAM





Welcome to the beginning of your journey to becoming an internationally certified mediator.

The India International Mediation Training Program includes EMAs' renowned online course, emphasizing key concepts of mediation that effective mediators must know. It applies these concepts to a real-world environment through extensive role plays and simulations.

The program is designed specifically for India and delivered by a pool of global mediation experts from EMA and CAMP. It is certified by the prestigious International Mediation Institute (IMI). Successful completion certifies you as an IMI Qualified Mediator.

This unique program is tailored for busy professionals, allowing them to learn mediation in a reflective, practical manner alongside a demanding career.

Course Highlights



The India International Mediation Training is perfect for professionals, mediators and attorneys who want to:

- Pursue a **career in mediation.**
- Learn dispute resolution skills and develop mediation competency.
- Gain a deeper understanding of the mediation process in India.



What you'll learn :

- The **key principles of mediation** and how to apply them.
- The distinct stages of the mediation process and the goals of each stage.
- How to design the most appropriate mediation process for all parties' needs.
- Communication skills to build trust and connection with disputing parties.
- The art of negotiation, considering cultural differences.



How we teach :

- Through **experiential learning**, not just from textbooks.
- Focusing on key principles of mediation.
- Opportunities to meet and discuss with global and Indian mediation experts.
- Using a Tell-Show-Do Format :
 - you are introduced to a skill/stage
 - you see it in action in your online course
 - you do it under observation in the live facilitated session
- Lectures from experienced mediators.
- Coached roleplay and simulations for practical learning.
- Deconstructing the mediation process into simple stages, preparing for both expected and spontaneous elements.
- Addressing emotions, bias and ethical dilemmas in real-time.

What's Included



Online course divided into 10 modules & assessments



16 live facilitations for role play/ Q&A with experts and reflective group discussion.



75 hours of live and virtual training.



16 Expert Instructors.



Shadow (virtually) with Laila Ollapally as she mediates a case from start to finish.



6-month course access.



IMI Qualified Certification

Course Structure

This program has two components to it - online course that covers 10 modules + Live online facilitations after every 1-2 modules for query resolution, role play simulations and reflective group discussions. Facilitations are typically held on Thursday evenings. Tentative schedule provided.

The program lasts 3 months. Participants have access to the course for 6 months.

Course Outline

Each module includes EMA experts sharing their real world, practical knowledge with students. "Try It!" exercises and assessments at the end of every module provide opportunities to test and expand your skill set. Below are the modules of the India International Mediation Training Program (Module titles have been shortened below) :



Principles of Mediation

Foundational knowledge to guide beginning mediators in India



Communication Techniques in Mediation

Effective verbal and non-verbal communication skills



Opening Techniques in Mediation :

How to create an atmosphere of safety and hope in mediation process



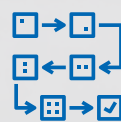
Culture & Bias in Mediation :

Teaches mediators how to recognize and acknowledge impact of culture and bias in the mediation process



Ethics in Mediation :

Teaches ethical issues that frequently occur in mediation



Convening Techniques in Mediation :

A systematic look at what mediators can do to prepare for mediation



Apology in Mediation :

Considered the "Gold Standard" in dispute resolution when done properly



Emotions in India :

Emotional competency differentiates the average mediators from the gifted ones



Negotiation Skills in Mediation :

Also known as "exploring the art of the possible"



Careers in Mediation :

Build a career with almost limitless potential and satisfaction

Reasons why you should join the program



International Certification

Upon completing the online course work and assessments + attending all the 16 live facilitation sessions + passing the final assessment role play + attending at least two Member-Only webinars organized by Edwards Mediation Academy, you will qualify to apply for IMI Qualified Mediator Status.

Once you start your mediation journey and you mediate at least 20 cases/ complete 200 hours of mediation, you qualify for IMI Certified Mediator status. CAMP is the only Qualifying Assessment Program (QAP) for IMI in India and will guide you through both certifications.



Learn from International Expert mediators

This course is taught by international expert mediators who have mediated thousands of cases. The opportunity to learn from renowned practitioners with experience mediating the most complex disputes sets this program apart.



Real Time Feedback from Practicing Mediators

Every role play session is observed by a practicing mediator who provides real time feedback to participants during role play sessions



Reflective Group Discussions

Learn from your peers as you debrief, discuss and reflect innumerable aspects of the process



Query Resolution with the Experts

At the end of every module you will meet with the expert - Bruce Edwards or Laila Ollapally to answer any questions that you may have.

Frequently Asked Questions

1. What happens if I miss a facilitation session?

If you miss one of the 16 facilitation sessions, you can do a make up with the next cohort at no extra charge.

2. What are the assessments in this course and how much must I score to pass the assessment?

There are two kinds of assessments to pass:

Assessments at the end of every module as part of your online course work. You will need at least a 90% grade as assessed by an EMA assessor based in the US to pass the course.

Final Role Play after all the facilitation sessions, assessed by a CAMP assessor. You must score at least 70 percent in order to pass the role play assessment.

3. What happens if I do not pass the assessment?

You will be given feedback by CAMP/EMA regarding scope for improvement in your assessment. You can re work your course work assessments as many times as needed within your 6 month window. You can reschedule your final role play assessment once at no extra cost.

4. What certifications can I expect at the end of this course?

You can either opt for

(i) EMA-CAMP Course Completion Certificate upon completing the online course work and assessments and passing the final role play;

or

(ii) IMI Qualified certification which is eligible to participants who have attended all the live facilitation sessions and two EMA Member only webinars in addition to completing the online course work and assessments as well as passing the final role play.

Mid way through the course, the Course Coordinator will determine from you the kind of certificate that you are interested in.

5. Is the training fully online?

Yes, this training program is held fully online. The online course is done at your own pace. The facilitations are held via live online sessions. Schedule for facilitations provided

6. Do I need to be a lawyer to enroll for this training?

No. You don't have to be a lawyer to become a mediator. This program would be relevant and useful to any professional.

7. How long will it take to complete this program?

The facilitations last 3 months. You have access to the course for 6 months.

8. I have a full-time job. Will I be able to pursue this program?

This program is tailored to suit the schedule of busy professionals. The online course is completed at your pace and will require, on average, a commitment of about 4 -6 hours per week of study. The facilitations are held on Thursday evenings at 7 pm and are typically 2 hours long.

Reviews

”

In human interactions that are distracted and decisions that are hasty, Bruce taught me the technique of active listening and a single mantra that is potent, 'Decelerate!' In his lessons, you will learn how to seamlessly transfer the positive energy of settlement mood to parties who arrive stressed and leave refreshed.

Justice K. Kannan (Retired), Chairman, Railway Claims Tribunal

”

It was like the Mountain coming to Mohammed. Thank you Sir! ... The entire program was carefully structured and every single minute was valuable.

Justice Anand Bryareddy, Former Judge, High Court of Karnataka

”

...I would strongly recommend this mediation course to dispute resolution professionals in India. You will benefit from the authoritative training and facilitations ..

Avinash Menon, Advocate, India

”

As for the CAMP & Edwards Mediation Academy's training course, it met and exceeded my expectations. It was the fourth basic mediation training I went for in addition to the ones I got from England, Belorussia and Russia. Initially, I went for this course to get a better feel of the Indian audience and see the American and Indian approaches to teaching combined -- and I got that synergy with a bunch of new learning from fantastic people in the field from the USA and India.

It's an excellent, highly professional course taught by people immensely learned in theory and practice with a mediation mission in mind... Moreover, good networking in two different worlds is a hidden opportunity with this course.

All in all, it's among the training I recommend

Illarion I.Girs

Mediator | Mediation Advocate

”

An enriching and fulfilling experience is the feeling I get after I completed the CAMP-EMA mediation course under the mentorship of Bruce and Tara. The program is very thoughtfully designed to accommodate people from diverse backgrounds and different levels of exposure to Mediation. I am glad I chose my introduction to mediation through the CAMP-EMA program and would strongly recommend budding and aspiring Alternate Dispute Resolution professionals to consider this program.

Shruti Baya, Senior Solicitor and Mediator, India

Instructors



Bruce Edwards
Co-Founder of Edwards
Mediation Academy and
Founder of JAMS



Ms Laila Ollapally
Founder and Senior
Mediator CAMP



John B. Bates, Jr.
Esteemed attorney and
Co-founder of The Bates
Edwards Group



Late Niranjana Bhatt
Esteemed senior lawyer
and Founder/Managing
Trustee of AMLEAD



Nina Meierding
Senior Mediation Trainer
& Adjunct Professor
Lipscomb University



Gerald Hüther
Professor of
Neurobiology at the
University of Goettingen



Michael K. Lewis
Esteemed attorney and
dispute resolution
expert



Sriram Panchu
Senior Advocate,
Mediator and Arbitrator



Dana Curtis
Esteemed attorney &
Director of the Conflict
Resolution Program at Santa
Clara Uni School of Law.



Hon. Harry W. Low (Retired)
Jurist, first Asian American
on SF Municipal Court,
esteemed Appellate
Court appointee.



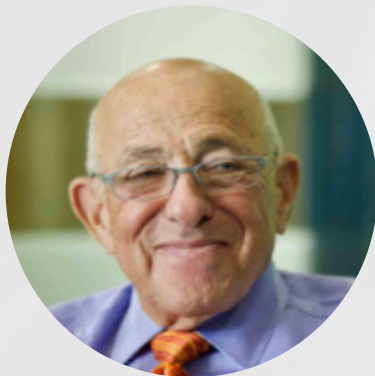
Peter Robinson
Attorney, professor &
former Managing
Director of the Straus
Institute for Dispute
Resolution.



Mario Patera
Social scientist and
psychotherapist in
Austria and Co-founder
of Konfliktkultur -
Kulturkonflikt in Vienna,



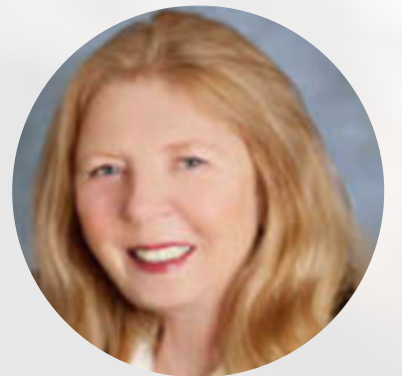
Janet Martinez
Director, Gould
Negotiation and Mediation
Program, Stanford Law
School.



Hon. Daniel Weinstein
Former California Judge,
Founder of Weinstein JAMS
International Fellowship &
co-founder of the Weinstein
International Foundation



Vivien Williamson
Panellist Signature
Resolutions, Founding
chairperson of the Bar
Association of San
Francisco ADR Section



**Hon. Rebecca Westerfield
(Retired)**
Renowned mediator with
over 2,500 settlements and
arbitrations globally and
Founding Member JAMS

Tentative Facilitation Schedule for Cohort 7

	Topic	Duration	Date	Time (IST)
1	Session Opening & Orientation	2 hours	Thurs, Feb 01	8:00pm - 10:00pm
2	Modules 1 & 2: Principles & Convening (Role Play)	2.5 hours	Thurs, Feb 08	7:00pm - 9:30pm
3	Q & A: Principles & Convening	2 hours	Thurs, Feb 15	7:00pm - 9:00pm
4	Module 3 & 4: Communications & Apology (Role Play)	2.5 hours	Thurs, Feb 22	7:00pm - 9:30pm
5	Q&A: Communications & Apology	2 hours	Thurs, Feb 29	7:00pm - 9:00pm
6	Module 5: Opening (Role Play)	2.5 hours	Thurs, March 07	7:00pm - 9:30pm
7	Q&A: Creating the environment/ pre-opening/soft opening	2 hours	Thurs, March 14	7:00pm - 9:00pm
8	Module 6: Emotions (Role Play)	2.5 hours	Thurs, March 21	7:00pm - 9:30pm
9	Q&A: Emotions	2 hours	Thurs, March 28	8:00pm - 10:00pm
10	Module 7 & 9; Q&A: Culture & Bias, Ethics	2 hours	Thurs, April 04	7:00pm - 9:00pm

Tentative Facilitation Schedule for Cohort 7

	Topic	Duration	Date	Time (IST)
11	Module 8: Negotiations (Role Play)	1.5 hours	Thurs, Apr 11	7:00pm - 8:30pm
12	Module 8: Negotiations (Role Play)	1.5 hours	Friday, Apr 12	7:00pm - 8:30pm
13	Q & A: Negotiations -Bruce & Laila	2 hours	Thurs, Apr 18	7:00pm - 9:00pm
14	Final Q&A - Bruce & Laila	2 hours	Thurs, Apr 25	7:00pm - 9:00pm
15	Final Role Play	2 hours	Apr 25 - May 10	-
16	Closing Session / Graduation	1 hour	TBD	-

Contact

Anubhab Banerjee
email: anubhab.banerjee@campmediation.in
Contact No: +91 8101141538